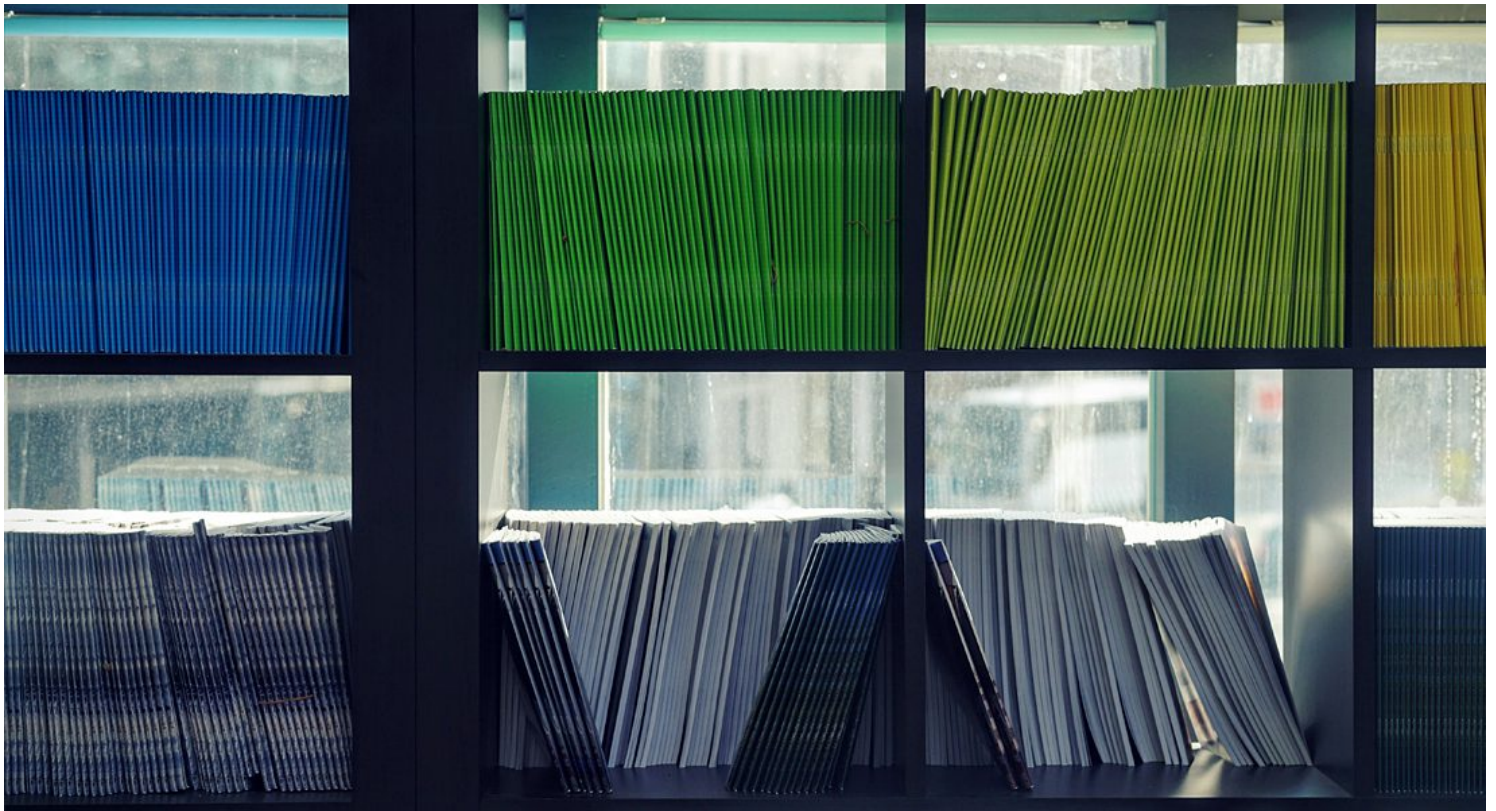


NEWS & INSIGHTS

Add Another Tool to the Defense Toolkit - Courtesy of the ACA

BY: [JAMES W. SAXTON](#) | [INSIGHTS](#) | [RESOURCE](#)

JANUARY 1, 2016



The Affordable Care Act (ACA) ushered in an era in which “patient engagement” and “patient experience” are common catchphrases. Effective patient engagement strategies clearly create opportunities for improving clinical outcomes. But there has been little discussion, to date, of how we might use those same strategies to support and defend physicians when medical professional liability (MPL) actions are filed against them.

Reprinted from the Second Quarter 2016 issue of Inside Medical Liability magazine, PIAA, Copyright 2016.

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