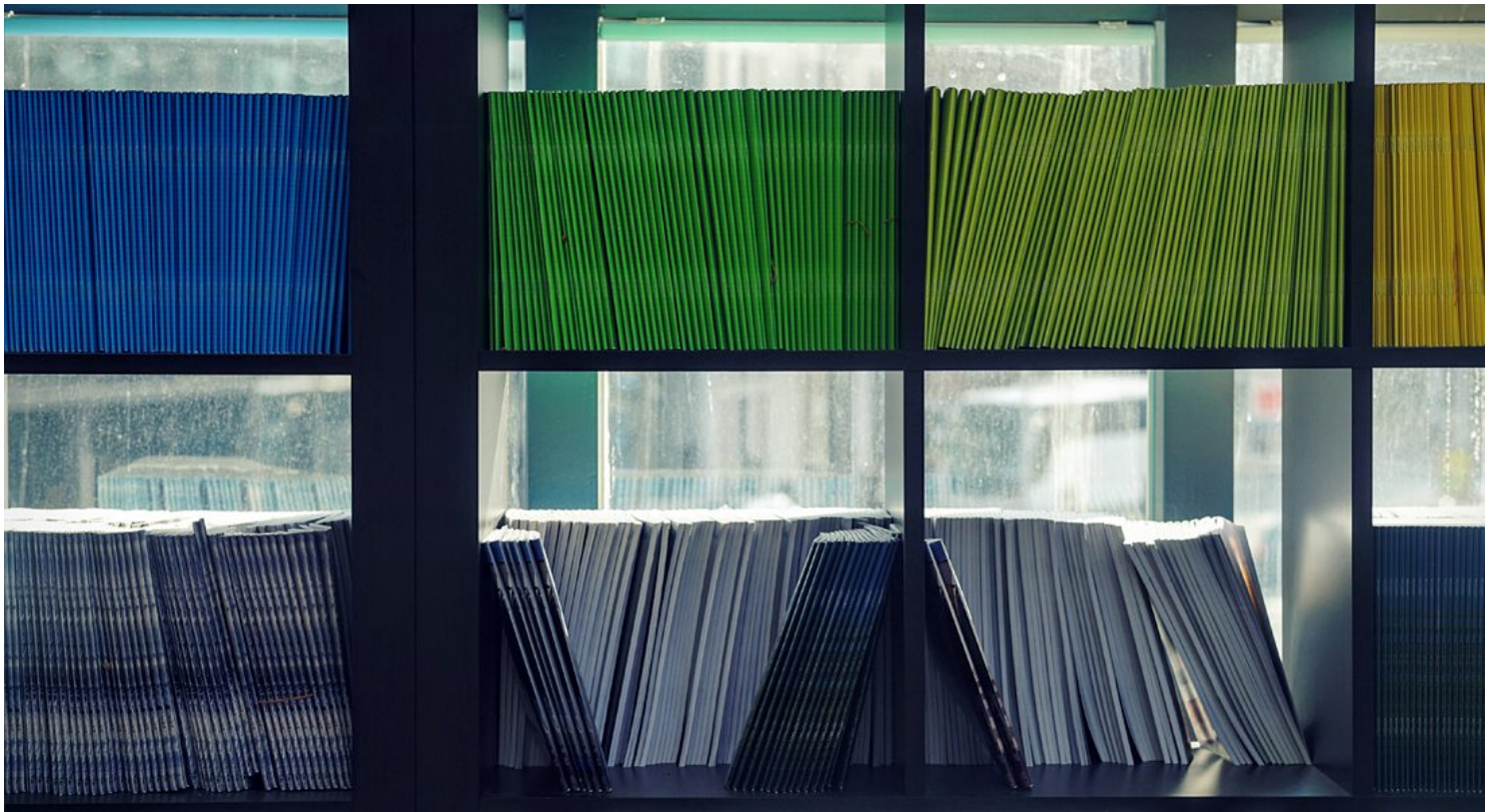


NEWS & INSIGHTS

New Systemic Approaches for Disruptive Behavior

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JANUARY 1, 2016



Disruptive behavior in health care organizations has long been recognized as a threat to patient safety. Physicians who exhibit disruptive behavior frequently claim to be motivated by unaddressed patient safety and quality concerns. Hospitals can miss opportunities to improve care systems and mitigate risks by failing to address the quality issues raised by physicians whose disruptive behavior undermines the legitimacy of their concerns. Attorneys have a critical role to play in helping health care organizations recognize and address the multiple risks presented by disruptive physician behavior.

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